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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, APRIL 19, 2002

PETITION OF

CHARLES CITY EXCHANGE CUSTOMERS

CASE NO. PUC-2001-00254

For Extended Local Service from
Verizon Virginia Inc.'s Charles
City exchange to its Richmond
Exchange

ORDER PRESCRIBING NOTICE

In May 2001, telephone subscribers in Verizon Virginia Inc.'s ("Verizon Virginia") Charles City exchange petitioned the State Corporation Commission ("Commission") for local calling to Richmond. On November 7, 2001, the Commission's Staff ("Staff") received the Charles City exchange cost study from Verizon Virginia that was used to estimate the approximate change in monthly rates that would result from the extension of local calling.

On January 7, 2002, the Commission issued an Order directing Verizon Virginia to poll its Charles City exchange customers to determine whether a majority of those customers are willing to pay an increase in rates for local calling to Richmond. Verizon Virginia submitted the results of its poll to

Effective April 9, 2002, the new Case Management System requires that the case number format for all Commission orders change from, e.g., PUE010663 to the following: PUE-2001-00663.

the Staff on February 1, 2002. The majority of those responding to the poll supported the proposal.

On March 1, 2002, Verizon Virginia submitted the cost studies used to determine the monthly rates for extended local calling from the Richmond exchange to the Charles City exchange. Because the resulting rate increase for one-party residential customers does not exceed five percent of the existing monthly one-party residential flat rate for the Richmond exchange, a poll of these customers is not required pursuant to § 56-484.2 of the Code of Virginia.

NOW UPON CONSIDERATION of the petition, the poll conducted by Verizon Virginia, the cost study submitted by Verizon Virginia, and § 56-484.2 of the Code of Virginia, the Commission is of the opinion that Verizon Virginia should give notice of the proposed extension of local service to its customers in the Richmond exchange; and that those customers should be permitted to file comments and requests for hearing.

Accordingly, IT IS ORDERED THAT:

(1) On or before May 10, 2002, Verizon Virginia shall publish the following notice in the Richmond exchange twice as display advertising (not classified advertising) in newspapers of general circulation in that exchange:

NOTICE THAT VERIZON VIRGINIA INC.
PROPOSES TO EXTEND LOCAL SERVICE
FROM ITS CHARLES CITY EXCHANGE
TO ITS RICHMOND EXCHANGE
CASE NO. PUC-2001-00254

Telephone customers in Verizon Virginia Inc.'s ("Verizon Virginia") Charles City exchange have petitioned the Virginia State Corporation Commission ("Commission") for local calling to Richmond. Subscribers in the Charles City exchange were polled regarding their willingness to pay an increase in monthly rates for local calling to the Richmond exchange. The majority of those customers responding in the Charles City exchange supported this expansion of local service.

Based on Verizon Virginia's costs, the Commission determined the increase in monthly rates for local service for customers in the Richmond exchange to call the Charles City exchange (telephone numbers beginning with 804-829). The monthly rates would increase as follows: flat rate residential service, \$0.01; flat rate business service, \$0.03; message rate business service, \$0.01; flat rate PBX trunks, and \$0.04; message rate PBX trunks, \$0.01.

Customers whose rates are not listed above or who desire more information on this proposed change should contact Verizon Virginia's customer service center. Residential customers should call 954-6222, and business customers should call 954-6888. Copies of Verizon Virginia's poll results may be obtained by contacting the customer service center at the telephone numbers listed above. Copies of the poll results and the Commission's Orders in this case may also be reviewed at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219.

Customers wishing to comment on the proposed change to their local calling area or to request a hearing on the application may do so by filing such requests or comments in writing with the Clerk of the Commission, Joel H. Peck, c/o Document Control Center, P.O. Box 2118, Richmond, Virginia 23218, on or before June 10, 2002. Any such filing should refer to Case No. PUC-2001-00254.

The Commission shall convene a hearing on the proposed extension of the local calling area if at least the lesser of five percent or 150 customers within the Richmond exchange request a hearing; otherwise, the Commission may consider the request without convening a hearing.

VERIZON VIRGINIA INC.

(2) On or before May 17, 2002, Verizon Virginia shall provide proof of the notice required above.

(3) On or before June 10, 2002, Verizon Virginia customers who may be affected by this proposal may file with the Clerk of the Commission written comments or requests for hearing on the proposed increase that will result from the expansion of local calling. Any corporation shall be represented by counsel in accordance with 5 VAC 5-20-30 of the Commission's Rules of Practice and Procedure and shall file an original and fifteen (15) copies of any comments or requests for hearing on or before that deadline. Individuals may file single copies. All comments or requests for hearing shall be filed with Joel H. Peck, Clerk, State Corporation Commission, c/o Document Control

Center, P.O. Box 2118, Richmond, Virginia 23218, and shall refer to Case No. PUC-2001-00254.

(4) A copy of this Order and the results of Verizon Virginia's poll shall be made available for public inspection at the Commission's Document Control Center located on the first floor of the Tyler Building, 1300 East Main Street, Richmond, Virginia 23219, from 8:15 a.m. to 5:00 p.m., Monday through Friday. Upon customer request, the results of Verizon Virginia's poll shall be furnished by Verizon Virginia's customer service center.

(5) The Commission shall convene a hearing on the proposed extension of the local calling area if at least the lesser of five percent or 150 of the customers within the Richmond exchange request a hearing; otherwise, the Commission may consider the petition without convening a hearing.

(6) On or before June 17, 2002, the Division of Communications shall file a report with the Commission on any comments received.